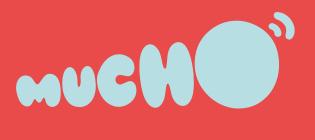




PACK Name	Pack ULTRA19
Monthly Price	CHF 19.00
SIM Card	CHF 0.00 (free)
Pack duration	The Pack ULTRA19 has a 30-day duration. This pack is self-renewing after 30 days (as long as there is enough credit). From your myMUCHO account, you can personalise your service by activating automatic recharging (PACK AUTO-PAY).
How to activate a Pack?	Via your Cockpit myMUCHO: www.muchomobile.ch/mymucho Activation by SMS: send ULTRA19 to number 778
Pack Autorenewal Stop	You can interrupt the renewal of this MOBILE PACK at any time for the next term. How to proceed? • via the myMUCHO cockpit: www.muchomobile.ch/myMUCHO • via SMS : send STOP ULTRA19 to number 778
Pack content	In Switzerland:
I used 100% of my Internet Allowance. What should I do to get more DATA?	 MUCHO informs you by SMS when your Internet pack is exhausted. When your DATA pack is completely exhausted, we automatically activate protection of your credit (CREDIT PROTECT) and stop the Internet service until your next purchase of additional data. At MUCHO, we believe that your credit should never be used without your consent! To add DATA during the month, text via SMS the following to 778. In Switzerland: o Send PLUSI to number 778 (to get IGB, CHF 5.00, 10 days) o Send PLUS5 to number 778 (to get 5GB, CHF 15.00, 10 days)
Call charging	Calls counted per started minute.
International Calls	Calls to destinations excluded from this Pack are charged separately against the credit remaining in the account.



Number Types excluded from Pack	Calls to value-added numbers in Switzerland, short or premium numbers are not included in this Pack. Calls to premium rate numbers (090x), shared cost numbers (084x) are excluded from this Pack and are billed separately on the credit remaining on the account.
Charging applied to numbers excluded from Pack	Calls not included in the Pack are debited per minute started according to the following list: www.muchomobile.ch/tariff
Internet Speed	"TOP SPEED" means that the bit rate is maximum Download Upload: 15 Mbit/s 2 Mbit/s, video definition is delivered in 480p max (DVD) and Hotspot functionality is available in max. bit rate. DL UL: 2Mbit/s 1 Mbit/s.
Pack Details	All call minutes or SMS indicated (whether or not unlimited) refer to normal and non-commercial use, private calls between physical persons based exclusively on the MUCHO standards. Calls to more than 49 different receivers per pack, calls to numbers with added value, to abbreviated numbers as well as call forwarding to international numbers are not included in this pack. Any non-compliant use may lead to the immediate and irrevocable expiry of the pack without compensation.
Data service outside Switzerland (Roaming)	To add valid data from Europe, do the following: o Send DATAMINIROAM via SMS to 778 (to get 1GB, CHF 14.00, 12 months) o Send DATAMEDIOROAM via SMS to 778 (to get 3GB, CHF 29.00, 12 months) o Send DATAMAXIROAM via SMS to 778 (to get 5GB, CHF 49.00, 12 months) Or activate the Roaming Pack of your choice via your Cockpit: www.muchomobile.ch/myMUCHO
Which countries are included in "EUROPE"?	"EUROPE" includes the following countries: Austria, Belgium, Bulgaria, Croatia, Czech Rep., Denmark, France, French Guyana, Germany, Gibraltar, Greece, Guadeloupe, Hungary, Iceland, Ireland, Italy, Liechtenstein, Luxembourg, Malta, Martinique, Netherlands, Norway, Poland, Portugal, Reunion, Romania, Slovak Rep., Spain, Sweden, United Kingdom.